



transforming healthcare; pursuing perfection

CONTACT

Heidi Gehris

Rona Consulting Group

503.702.7574

contact@ronaconsulting.com

FOR IMMEDIATE RELEASE

**Rona Consulting Group announces the publication of a new book,
*Just-in-Time for Healthcare***

Mercer Island, WA — April 26, 2017 — Rona Consulting Group (RCG) is pleased to announce the publication of the latest book in its *Lean Tools for Healthcare* series: ***Just-in-Time for Healthcare***, published by Productivity Press/CRC Press.

The change from traditional ways of producing and managing healthcare services to a just-in-time approach requires a new understanding about what adds value for the patient or customer, and what does not. *Just-in-Time for Healthcare* is intended to share powerful knowledge that will help you participate effectively in the change to just-in-time.

Part of the *Lean Tools for Healthcare* series, this user-friendly book is designed to improve understanding of the just-in-time (JIT) system that is fundamental to providing lean healthcare services and eliminating waste from healthcare processes. The book covers why JIT is important for healthcare by explaining how it enables a healthcare organization to efficiently and reliably produce the quality services its patients require—when they need them, where they need them, and in the amount they need.

This book:

- Addresses the basic concepts of just-in-time in healthcare, including flow, pull, and kanban systems
- Describes the principles and benefits of process flow layouts versus operations-based layouts
- Reviews the importance of standard work as the foundation for continuous improvement
- Outlines support techniques for just-in-time such as 5S, visual management techniques, quick setup, mistake proofing, and the essential concepts of lean management
- Includes real-world healthcare examples

Presented in practical terms, this fundamental book shows how lean principles and tools connect in a just-in-time system. It is ideally suited for both individual and group learning.

Features of the book:

- Discusses why JIT is important for healthcare
- Assesses the basic concepts of just-in-time, including takt time and kanban systems
- Describes wastes resulting from operation-based layouts

9004 N Mercer Way Mercer Island, Washington 98040 206.919.8843
www.ronaconsulting.com

- Reviews the importance of standard work as the foundation for continuous improvement
- Outlines support techniques for just-in-time such as 5S, visual management techniques, and poka-yoke
- Includes margin assists, key terms and points, and examples with how-to steps

RCG founder Thomas L. Jackson edited the book and is the series editor; RCG principal James H. Hanson, M.D., enriched the book with his insights.

To order with special pricing and find information on the entire series, see:

ronaconsulting.com/publications/books

Rona Consulting Group (RCG) is a management consultancy serving integrated healthcare systems, hospitals and clinics, medical suppliers and government organizations. RCG develops lean leaders and assists in transforming organizations through educating, training and coaching executives, managers, clinicians and frontline staff. RCG is committed to helping its partner organizations achieve the highest quality through zero defects, increased patient satisfaction, empowerment of staff, and improvement of financial performance through the application of the Toyota Management System. RCG improvement work ranges from the strategic planning process at the top of the organization to complex clinical processes within care delivery and the supporting administrative processes. Since 2007, RCG has designed and led groundbreaking applications of lean management to operations in the ER, OR, lab, inpatient flow, and clinics and to processes in administrative support, revenue cycle, supply chain, human resources, medical records, group practice management, credentialing and clinical research.

Different from any other lean healthcare consultancy, RCG is the only assembly of senior healthcare executives who have implemented lean methods in complex healthcare settings with a demonstrated record of success. RCG has an in-depth understanding of authentic lean methodology and philosophy, with many team members having been students of John Black and Chihiro Nakao of Shingijutsu, Japan, both recognized internationally as experts in the Toyota Way. The principals at RCG bring leadership experience from Virginia Mason Medical Center in Seattle, Park Nicollet Health Services in Minneapolis and Sutter Health in Northern California — early adopters in the country that have fully embraced and implemented the Toyota Management System. The RCG team also brings extensive knowledge in developing and advising on large-scale transformation programs for companies outside of healthcare, including Boeing, Ford and Toyota.

Based in Seattle, Washington, USA, we maintain offices in Atlanta, Houston, Los Angeles, Minneapolis, New York, Oakland, Phoenix, Portland, Raleigh, San Diego, San Francisco and Seattle.

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