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FOR IMMEDIATE RELEASE

**Rona Consulting Group Announces the Publication of
*Mapping Clinical Value Streams***

Mercer Island, WA — June 3, 2013 — Rona Consulting Group is pleased to announce the publication of *Mapping Clinical Value Streams*, the fourth book in its Lean Tools for Healthcare Series. *Mapping Clinical Value Streams* was written by principal, Thomas L. Jackson and published by Productivity Press. RCG principals contributed essential clinical and leadership perspectives on the manuscript.

Value stream mapping is a powerful tool for observing and depicting processes as they truly are—and for envisioning and reconfiguring the same processes to eliminate errors and other waste. The methods described in *Mapping Clinical Value Streams* will help readers achieve more efficient healthcare processes and will pave the way to an improved medical system with significantly reduced medical errors and other costly waste. This user-friendly book will help readers understand how to use value stream mapping to provide quality, patient-centered care.

Presented in a highly organized and easy-to-assimilate format, the book includes examples from actual healthcare processes, plus numerous illustrations and margin assists that call attention to key points. Value stream mapping icons make it easy to see and understand the ebb and flow of healthcare processes.

Ordering information: <https://ronaconsulting.com/publications/books>

Currently a partner at Rona Consulting Group, author **Tom Jackson** has more than 21 years of experience in consulting for global companies in a very wide variety of manufacturing and service industries that implement the Toyota Management System. He designed major lean certification programs for Ford, Whirlpool, Emerson, adidas, Air Products and Chemicals, and the Ohio State University. Tom's book, *Hoshin Kanri for the Lean Enterprise*, was honored with a Shingo Prize for Excellence in Research.

Rona Consulting Group is a Lean consultancy serving the healthcare industry. Rona Consulting Group develops transformational leaders who are capable of educating and coaching their managers, clinicians, and support staff to become a Lean healthcare organization. Rona Consulting Group is committed to helping healthcare organizations and purchasers of healthcare achieve the highest quality through zero defects, increased patient satisfaction, empowerment of staff, and improvement in financial performance through the application of the Toyota Management System.

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